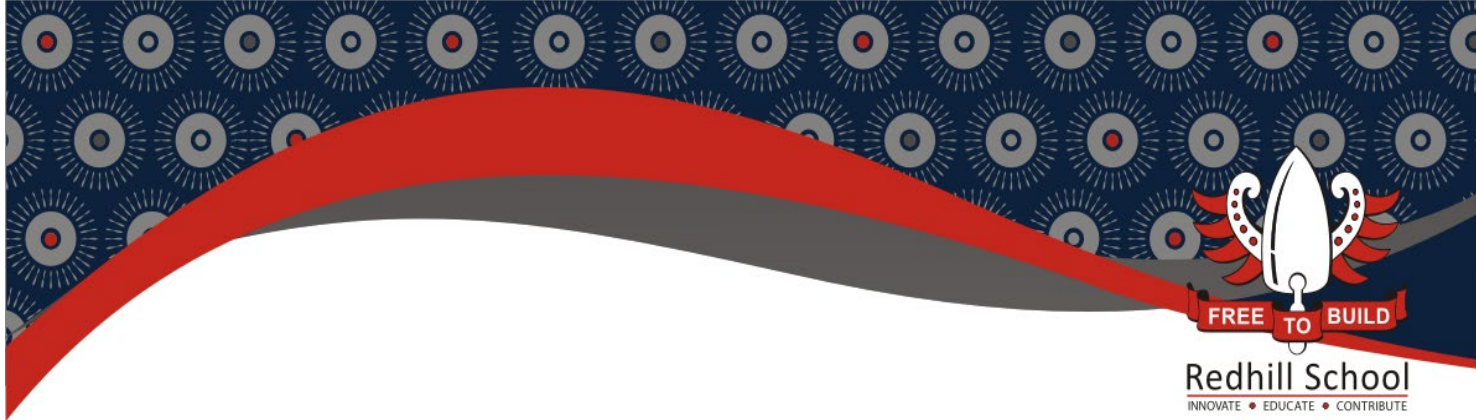




Notification of security compromise as per section 22 of the Protection of Personal Information Act, 4 of 2013 ("POPIA")

20 June 2026

Dear Redhill Community Member

On 12 November 2025, a Redhill employee provided a third party with the single email address of a Redhill parent. Although provided to the third party in good faith by the employee, this was not done with the permission of the Redhill parent concerned. This matter received immediate attention, was investigated and a disciplinary process was initiated which culminated in an appropriate outcome.

This notice serves to inform you of the above incident and that although it deals with a compromise of a single email address, at Redhill, we take the privacy and security of our stakeholders' data seriously, and we have taken considerable measures to ensure the safety and integrity of our stakeholder information. We believe there is a highly negligible and isolated risk to data subjects in relation to the information of a single email address that was breached.

We apologise for any inconvenience caused and assure you that every reasonable step is taken to ensure that all personal information retained on Redhill systems and platforms are safe and protected from unauthorised and/or unlawful access.

The employee involved has received subsequent POPI training.

As soon as we were able to confirm the breach by our employee, immediate steps were taken to limit this breach to a single email address given to a third party.

This breach has been rectified.

Redhill is committed to continuous improvement and will continue to evaluate and implement additional available steps to further refine the security of our environment.

We have notified the South African Information Regulator.

Potential use of any information which may be breached:

Please be aware that access to personal information can create a heightened risk of criminals attempting to impersonate you or trick you into disclosing further information about yourself or your organisation. This could potentially be used by third parties in various ways to commit fraudulent scams, digital profile hacks, identity theft or to intercept your communications.

Precautionary steps that can be taken:

- As a precaution, we advise following these security guidelines as good practice to protect yourself:
- To mitigate against the risk of fraud, you can place a fraud alert on your credit report at any of the major credit bureaus

www.redhill.co.za
011 783 4707 info@redhill.co.za

- You can register for a free Protective Registration listing with Southern Africa Fraud Prevention Service to help protect you against the risks of compromised identity information at:

[https://www.safps.org.za/Home/OurServices_ApplyProtectiveRegistration\)](https://www.safps.org.za/Home/OurServices_ApplyProtectiveRegistration)

- Remain vigilant against any suspected unauthorised use of your personal information
- Be cautious of any unsolicited communications that ask for your personal information or that refer you to a web page asking for personal information: fraudsters often pose as officials from trusted authorities like the police or banks
- Change your passwords regularly, do not use the same password for business and private activities and never share these with anyone else
- Avoid clicking on links or downloading attachments from suspicious emails
- Make sure your cyber training, particularly regarding malicious attacks (phishing etc.) is up to date

If you have any questions or require further assistance, please do not hesitate to contact Ms Lerato Mngomezulu on lmngomezulu@redhill.co.za

www.redhill.co.za



011 783 4707



info@redhill.co.za

Redhill School, 20 Summit Road, Morningside, Sandton, PO Box 65316, Bemore, 2010, South Africa

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